

We are moving to a Patient Centered Appointment system from Wednesday 14th December 2016.

From this date **you will be asked more questions** when booking an appointment to ensure that you see the right doctor or clinician at the right time.

This system will aim to provide better access to appointments and continuity of care as well as utilising our minor illness clinicians most appropriately.

Minor illness clinicians can diagnose and prescribe and can deal with the following ailments in patients over 2 years of age:

- Coughs and colds
- Sore throats
- High temperatures
- Urine infections
- Hayfever
- Minor Injuries

GP Continuity patients will be identified by the GPs at their discretion and an alert will be added to the patient's records so that they can easily access their specific GP. These will most commonly be those with multiple or complex medical problems. If you feel that this should apply to you please discuss with your GP.

The partners welcome any feedback and hope that it will lead to a more efficient and satisfactory service.

Dr Cook

Dr Anniss

Dr Montgomery

Dr Thompson

Dr Ryan

Dr Dias